

**We've heard *your*
voice...
and taken *action*.**

CHANGE #1

You said: “An internship is important to my career future”

We responded: The number of internship listings on SeaWork has doubled since last year.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAREER CENTER

**We've heard your
voice...
and taken action.**

CHANGE #2

Students said: “After graduation,
I plan to seek employment”

We responded: More than 100
new positions are posted in SeaWork
each week and six job fair events
are hosted this year.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAREER CENTER

**We've heard your
voice...
and taken action.**

CHANGE #3

You said: "I am unsure about my career direction."

We responded: A Career Center staff member has been assigned to work with Deciding Students in University College.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAREER CENTER

**We've heard your
voice...
and taken action.**

CHANGE #4

Students said: “The top two services I want from the Career Center are help with resumes and to talk to a Career Counselor.”

We responded: “Resume Doctor” events are held every semester and daily drop-in hours for career counseling have been doubled.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAREER CENTER

**We've heard *your*
voice...
and taken *action*.**

CHANGE #5

You said: "I am an education major and I want to know about jobs in my district."

We responded: We sent out a survey and conducted a roundtable with Wilmington educators to learn about their job search experiences, and have data available to share with you.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAREER CENTER

**We've heard your
voice...
and taken action.**

CHANGE #6

Students said: “After graduation, I plan to attend graduate school.”

We responded: The Career Center sponsors a seminar on “How to Write a Powerful Personal Statement” that can help you reach this goal, and host a Graduate & Law School Day each fall.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAREER CENTER

**We've heard *your*
voice...
and taken *action*.**

CHANGE #7

You Asked: How can we easily find all the multicultural campus events?

We responded: The CAIC Web site now has a “Multicultural” drop-down tab.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAMPUS LIFE

**We've heard your
voice...
and taken action.**

CHANGE #8

You said: Being a minority student, I would prefer being advised by someone more familiar with the issues unique to my background and circumstances.

We responded: CAIC/Campus Life has created a Multicultural Student Organization Advisor position.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



CAMPUS LIFE

**We've heard *your*
voice...
and taken *action*.**

CHANGE #9

You Said: It would be helpful to have more events that promote inclusion and diversity on our campus.

We responded: CAIC invited student leaders to participate in a training which led to a very successful Breaking Down the Hate initiative.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAMPUS LIFE

**We've heard your
voice...
and taken action.**

CHANGE #10

You Said: We'd like to see late night programming, especially on the weekends.

We responded: Most UNCWeekends are filled with activities and events that make our campus the place to be for movies, concerts, comedy performances, cultural arts and so much more.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAMPUS LIFE

**We've heard your
voice...
and taken action.**

CHANGE #11

You Said: We'd like to see art work displayed on campus that represents various cultures.

We responded: We have placed artwork that is representative of Asian, Native American, African American, Hispanic and other cultures in the Fisher University Union and Fisher Student Center.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAMPUS LIFE

**We've heard your
voice...
and taken action.**

CHANGE #12

You Asked: : How can we better advertise our events.

We responded: Bathroom stall door calendars in the Fisher University Union and Fisher Student Center now include information on UNCW events.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



CAMPUS LIFE

**We've heard *your*
voice...
and taken *action*.**

CHANGE #13

You Said: It would be helpful to have more information regarding policies and procedures for students with disabilities.

We Responded: We've expanded the Disability Services orientation to include information that addresses these areas.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



DISABILITY SERVICES

**We've heard *your*
voice...
and taken *action*.**

CHANGE #14

You Said: As a person with disabilities, it would be helpful to have more support as I enter the workforce.

We Responded: We will be collaborating with Career Services to work with ADA employment laws for graduating students with disabilities.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



DISABILITY SERVICES

**We've heard your
voice...
and taken action.**

CHANGE #15

Female Students Said: “We’d like more gyn availability.”

We Responded: We’ve added morning and afternoon appointments.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



**ABRONS STUDENT
HEALTH CENTER**

**We've heard your
voice...
and taken action.**

CHANGE #16

You Asked: “While we’re in the waiting room at the Student Health Center, can you broadcast a news or weather channel?”

We Responded: These channels are now being shown in the SHC waiting room.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



**ABRONS STUDENT
HEALTH CENTER**

**We've heard your
voice...
and taken action.**

CHANGE #17

60% of UNCW **Students Said** they consume 1-2 servings of fruits and vegetables per day.

We Responded: Health Promotion provides nutrition programs (e.g., Plate Method Challenge, Smoothies in Sammy's Health Hut) to increase the consumption of fruits and vegetables, and keeps a fresh fruit basket in the office lobby for students to enjoy!

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



ABRONS STUDENT
HEALTH CENTER

**We've heard your
voice...
and taken action.**

CHANGE #18

**30% of UNCW Students Reported
being obese or overweight**

We Responded: Health Promotion provides nutrition specific programs to help students maintain a healthy weight: Nutrition Jeopardy, Supermarket Savvy, Campus Dining Tours, Iron Chef, Eating Mindfully, Avoiding the Freshman 15 and Your Fast Food Order.

In addition, all students can schedule an individual nutrition consult with our dietitian.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



**ABRONS STUDENT
HEALTH CENTER**

**We've heard your
voice...
and taken action.**

CHANGE #19

67% of UNCW **Students Reported** using contraception the last time they had vaginal intercourse.

We Responded: Health Promotion provides several sexual health education programs (Condom Bingo, Sex on the Big Screen, Condom Line-up, STD Matching, Women's Health Seminar and Wanna be One Less?).

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



ABRONS STUDENT
HEALTH CENTER

**We've heard your
voice...
and taken action.**

CHANGE #20

45% of UNCW **Students Reported** that their overall stress level was more than average.

We Responded: Health Promotion provides general health and wellness programs to help UNCW students combat stress and sleep concerns, including Sweet Dreams are Made of These, Stressbusters and Health Promotion Jeopardy.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



ABRONS STUDENT
HEALTH CENTER

**We've heard your
voice...
and taken action.**

CHANGE #21

Students and Parents Asked: How up to date are the safety systems in student housing?

We Responded: During the summer of 2009, new fire alarm and sprinkler systems were installed in Belk Hall, Graham Hall and Hewlett Hall.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



HOUSING AND
RESIDENCE LIFE

**We've heard your
voice...
and taken action.**

CHANGE #22

You Said: I live on the first floor of a residence hall and am a little concerned about my safety.

We Responded: New security screens have been installed on the first floor windows at Galloway Hall, Belk Hall, Graham Hall and Hewlett Hall.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



HOUSING AND
RESIDENCE LIFE

**We've heard *your*
voice...
and taken *action*.**

CHANGE #23

You Asked: Is it possible to make the laundry process more efficient?

We Responded: Yes! "Laundry View" was installed in August of 2009, allowing students to check their personal computer for the availability of washers and dryers, as well as washer/dryer cycle completion.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



HOUSING AND
RESIDENCE LIFE

**We've heard your
voice...
and taken action.**

CHANGE #24

You Said: We need more bike racks!

We Responded: Additional bike racks at the Seahawk Landing Apartments have been requested and approved. University Apartments and University Suites will be the next facilities to receive additional bike racks.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



HOUSING AND
RESIDENCE LIFE

**We've heard your
voice...
and taken action.**

CHANGE #25

You Said: Wireless signal strength was weak in some of residence facilities.

We Responded: Additional routers were installed in Belk Hall, Graham Hall and Hewlett Hall—the halls where we had the highest frequency of complaints.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



HOUSING AND
RESIDENCE LIFE

**We've heard *your*
voice...
and taken *action*.**

CHANGE #26

You Said: We'd like the Seahawk Crossing to be a more sustainable-friendly setting on campus.

We Responded: The Seahawk Crossing has qualified as LEED Certified buildings, a notable distinction for sustainability.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



HOUSING AND
RESIDENCE LIFE

**We've heard your
voice...
and taken action.**

CHANGE #27

You Asked: Why doesn't the Residence Hall Association have an office similar to that of the Student Government Association?

We Responded: An office space was created for RHA in Building #2 of Seahawk Crossing.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



HOUSING AND
RESIDENCE LIFE

**We've heard your
voice...
and taken action.**

CHANGE #28

You Asked: What is being done to make the residence halls green and environmentally sustainable?

We Responded: The newly created Housing and Residence Life Green Team manages a growing recycling program and educational programming regarding sustainability. Also, our housekeeping company has switched to using Green cleaning products in all UNCW residential facilities.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



HOUSING AND
RESIDENCE LIFE

**We've heard *your*
voice...
and taken *action*.**

CHANGE #29

You Said: We'd like more cable television options in on-campus housing.

We Responded: More premium channels have been added, and Residence Life Cinema now offers eight movies per month.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



**HOUSING AND
RESIDENCE LIFE**

**We've heard your
voice...
and taken action.**

CHANGE #30

You Asked: Can the box office at Sharky's be open longer?

We Responded: Sharky's Box Office is now open most days from noon to 8 p.m.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



UNCW PRESENTS

**We've heard your
voice...
and taken action.**

CHANGE #31

You Asked: Can the games and concessions offerings at Sharky's be expanded?

We Responded: Sharky's Game Room now offers more games and concession items, and a new video game lounge is now available.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



UNCW PRESENTS

**We've heard your
voice...
and taken action.**

CHANGE #32

You Said: We'd like to have the fees for lecture and performing arts events kept to a minimum.

We Responded: UNCW Presents continues to offer either free or low cost events. The Leadership Lectures are free, and Arts in Action performances are \$6 for UNCW students.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



UNCW PRESENTS

**We've heard your
voice...
and taken action.**

CHANGE #33

You Said: We'd like more opportunities for involvement in the arts.

We Responded: We created student volunteer groups to develop programming initiatives and support behind-the-scenes work for the Boseman Gallery, Arts in Action Series and Leadership Lecture Series.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



UNCW PRESENTS

**We've heard your
voice...
and taken action.**

CHANGE #34

You Said: "We'd like more tutors
in the Math Lab."

We Responded: We've added
additional tutors during the
busy times.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



UNIVERSITY LEARNING
CENTER

**We've heard *your*
voice...
and taken *action*.**

CHANGE #35

You Said: "We'd like more time
with writing tutors."

We Responded: All writing tutor
appointments are now
a full hour.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



UNIVERSITY LEARNING
CENTER

**We've heard your
voice...
and taken action.**

CHANGE #36

You Said: "We'd like more
Anatomy SI sessions."

We Responded: We've added two
additional Anatomy SI sessions
per week.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



UNIVERSITY LEARNING
CENTER

**We've heard your
voice...
and taken action.**

CHANGE #37

You Said: “We’d like more fitness and group fitness space, more court space and more racquetball courts.”

We Responded: Each of these requests will be met in the Expanded Recreation Center that will be completed in the next few years.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAMPUS RECREATION

**We've heard your
voice...
and taken action.**

CHANGE #38

SRC Student Employees Said: “We’d like to have more opportunity to get to know our co-workers in areas across Campus Rec.”

We Responded: We’ve set up ‘Meet and Greet’ sessions for student employees, as well as informal get-togethers outside of work.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CAMPUS RECREATION

**We've heard *your*
voice...
and taken *action*.**

CHANGE #39

You Said: “We’d like to see workshops on diversity, public speaking, resume writing, and time management.”

We Responded: CLES has developed workshops on all of these topics and more, which will be offered beginning late fall 2009 and continue through spring 2010.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



**We've heard your
voice...
and taken action.**

CHANGE #40

You Said: “We’d like more information on the Leadership UNCW program.”

We Responded: CLES has made personal visits to student organization meetings, established 8 workshops for student organizations and 4 workshops within academic courses.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



**We've heard *your*
voice...
and taken *action*.**

CHANGE #41

You Said: We would like to improve leadership development within fraternities and sororities.

We Responded: Fraternity and Sorority Life created presidents retreats, the Fraternity and Sorority Leadership Certificate, and the Emerging Leaders program to train current and future leaders.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



OFFICE OF THE
DEAN OF STUDENTS

**We've heard *your*
voice...
and taken *action*.**

CHANGE #42

You Said: Fraternity and Sorority member accomplishments aren't being recognized as much as they should be.

We Responded: A newsletter, new awards, and an academic reception have been created to highlight fraternity and sorority member feats.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



OFFICE OF THE
DEAN OF STUDENTS

**We've heard *your*
voice...
and taken *action*.**

CHANGE #43

You Said: As a military student, where can I get more information about resources available to me?

We Responded: We created a breakout session during orientation specifically for military students, as well a website and listserv though Seahawk Perch that outlines all services and programs available to this population.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



OFFICE OF THE
DEAN OF STUDENTS

**We've heard your
voice...
and taken action.**

CHANGE #44

You Said: I'd like to see more awareness of military students among the general student population.

We Responded: We created a display entitled "Our Soldiers. Their Stories." in the Fisher Student Center that highlights the lives of UNCW military students.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



OFFICE OF THE
DEAN OF STUDENTS

**We've heard *your*
voice...
and taken *action*.**

CHANGE #45

You Said: I'd like more information about Wilmington city bus service.

We Responded: We brought in an actual city bus, providing students with the opportunity to experience the bus and ask questions about schedules and usage.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



OFFICE OF THE
DEAN OF STUDENTS

**We've heard your
voice...
and taken action.**

CHANGE #46

You Said: It would be nice to see additional locations for the Seahawk Perch.

We Responded: We created the Portable Perch program, which provides the Seahawk Perch services in the School of Education, the School of Business, and other locations on campus.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



OFFICE OF THE
DEAN OF STUDENTS

**We've heard *your*
voice...
and taken *action*.**

CHANGE #47

You Asked: “How can I find information about upcoming CARE and CROSSROADS programs and events?”

We Responded: CARE and CROSSROADS added Facebook groups for both departments, as well as a weekly e-mail list (so please join! 😊).

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



CARE AND
CROSSROADS

**We've heard your
voice...
and taken action.**

CHANGE #48

Students Said: How can I get involved with promoting safe choices about drinking and substance abuse?

We Responded: CROSSROADS developed a weekly e-mail listserv and a volunteer student organization.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



CARE AND
CROSSROADS

**We've heard *your*
voice...
and taken *action*.**

CHANGE #49

You Asked: “Why’d you stop serving the wings at Happy Hour?”

Our Response: *They’re Back!*

Check the buffet table at
Happy Hour!

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



CARE AND
CROSSROADS

**We've heard your
voice...
and taken action.**

CHANGE #50

Students Said: “We’d like more in-depth information at the Safety Symposium”

We Responded: The Safety Symposium has been redesigned and is now a pick-your-session mini-conference.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



CARE AND
CROSSROADS

**We've heard your
voice...
and taken action.**

CHANGE #51

Students Said: “We’d like longer, more in-depth training sessions where we can meet other student leaders.”

We Responded: Over 150 student leaders began the year with in-depth suicide prevention training (QPR) and an ally development (B-GLAD) training day.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



CARE AND
CROSSROADS

**We've heard your
voice...
and taken action.**

CHANGE #52

Students Said: “My student organization would like to sponsor a happy hour but we have limited funds...”

We Responded: Call us; we'll match you with a co-sponsor.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



**CARE AND
CROSSROADS**

**We've heard *your*
voice...
and taken *action*.**

CHANGE #53

You Said: We'd like to know more about the services the Counseling Center provides.

We Responded: We now provide a brief overview of the Counseling Center hours, location and services at the beginning of all student outreach and training programs.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



**COUNSELING
CENTER**

**We've heard your
voice...
and taken action.**

CHANGE #54

You Said: I am concerned about using the Counseling Center because I'm afraid of what others will think of me.

We Responded: We've worked with student organizations to help more students feel comfortable in visiting the Counseling Center, and have collaborated with Active Minds (a UNCW student organization) to reduce the stigma associated with seeking counseling.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



**COUNSELING
CENTER**

**We've heard your
voice...
and taken action.**

CHANGE #55

You Said: Sometimes, I am reluctant to ask for help or I think I am better off dealing with problems on my own.

We Responded: We've redoubled our efforts to increase the presence of the Counseling Center in Freshman Seminar courses, and to collaborate with other departments on encouraging appropriate problem-solving strategies.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



**COUNSELING
CENTER**

**We've heard *your*
voice...
and taken *action*.**

CHANGE #56

You said: How can orientation be adapted to my needs as a transfer student?

We responded: The transfer student orientation now includes optional breakout sessions (including a session for military students), tours, opportunities to meet other transfer students, and orientation for the parents/families of transfer students.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



TRANSITION PROGRAMS

**We've heard your
voice...
and taken action.**

CHANGE #57

You Said: As a parent of a freshman I have lots of questions about Financial Aid and Student Accounts.

We Responded: Freshman/Parent orientation now includes sessions on Financial Aid, Student Accounts, and Auxiliary services early in the program. These include breakout sessions where it is easier to ask questions and a clarifying handout is distributed.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



TRANSITION PROGRAMS

**We've heard your
voice...
and taken action.**

CHANGE #58

You Asked: Is there a single source of contact information for each of the offices presenting at orientation?

We Responded: Yes. The resource sheet is distributed at orientation and is available through the Office of Transition Programs.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



TRANSITION PROGRAMS

**We've heard your
voice...
and taken action.**

CHANGE #59

You Asked: Can SPLASH be expanded to include more information?

We Responded: SPLASH now includes a variety of articles and regular columns on UNCW traditions, health/wellness issues, and We've Heard Your Voice.

Thank You
for your feedback and time
spent taking surveys about
your UNCW experience.



TRANSITION PROGRAMS

**We've heard your
voice...
and taken action.**

CHANGE #60

You Said: There are some ways that Family Weekend could be improved.

We Responded: The information about Family Weekend is being sent out sooner, we now offer on-line registration, the Ghost Tours are back, and there's a Meet and Greet on Saturday. In addition, the menu now features hamburgers, hot dogs, cotton candy, candy apples and other state fair type foods.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



TRANSITION PROGRAMS

**We've heard your
voice...
and taken action.**

CHANGE #61

You Said: It would be nice if all students could have contact with their Seahawk Link.

We Responded: We have removed the E-link position and assigned Seahawk links UNI and Non-UNI freshmen, and continue to work with the Seahawk Links to connect with their students inside and outside the classroom.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



TRANSITION PROGRAMS

**We've heard your
voice...
and taken action.**

CHANGE #62

You Asked: Can Commencement be expanded to allow for more guests?

We Responded: There are now two Commencement ceremonies in December and three ceremonies in May, which allows each student to bring as many guests to commencement as they wish.

Thank You
for your feedback and time
spent taking surveys about
your **UNCW** experience.



TRANSITION PROGRAMS