

Enrollment Management Climate Survey: Returning Students

Questions About Student Circumstances and Access

1. Have you registered for this year?
 - a. Yes
 - b. No
2. (If no to number 1) do you plan to register for this year?
 - a. Yes
 - b. No
3. (If no to number 2, end of survey) Please indicate which of the following reasons apply to your decision to not enroll in classes: (Select all that apply)
 - a. Limited/no availability for major/program
 - b. Changed my academic or career plans
 - c. Size of institution
 - d. Financial reasons
 - e. Health reasons (personal, mental, or physical)
 - f. Family reasons
 - g. Military commitment
 - h. Studying abroad or internship
 - i. Taking semester off for personal reasons
 - j. Work commitment
 - k. Moving away from the region/out of state/out of the country
 - l. Other (please specify): [open text]
4. (If yes to number 1) Please indicate what your class standing will be for the upcoming semester
 - a. Undergraduate First year
 - b. Undergraduate Second year
 - c. Undergraduate Third year
 - d. Undergraduate Fourth year
 - e. Undergraduate Fifth year or greater
 - f. Graduate or Doctoral Student
5. Have you declared a major?
 - a. Yes, I have declared major
 - i. Please specify your declared major: [open text]
 - b. No, but I intend to declare a specific major
 - i. Please specify your intended major: [open text]
 - c. I have not decided on a major yet
6. Please indicate your residency status:
 - a. International student
 - b. Domestic student (state resident)
 - c. Domestic student (non-state resident)
7. What status do you intend to have in the upcoming semester?
 - a. Full-time student
 - b. Part-time student
8. If given a choice, would you enroll in classes taught online?
 - a. Yes
 - b. No
9. (If yes to number 8) Would you plan to take a full semester online?
 - a. Yes, I am looking to conduct my full semester virtually
 - b. No, I am interested in only taking some of my classes virtually
10. What is the highest level of education completed by your *first* parent/guardian?
 - a. Did not complete high school
 - b. High school/GED
 - c. Associates degree
 - d. Bachelor's degree
 - e. Master's degree
 - f. Doctorate
 - g. Unknown
 - h. N/A
11. What is the highest level of education completed by your *second* parent/guardian?
 - a. Did not complete high school
 - b. High school/GED
 - c. Associates degree
 - d. Bachelor's degree
 - e. Master's degree
 - f. Doctorate
 - g. Unknown
 - h. N/A

12. Where are you currently staying?
- Off campus at my family home
 - Off campus in my own place
 - Off campus with friends
 - On campus
 - Other; Please explain: [open text]
13. What technology do you have consistent access to? (Select all that apply)
- Reliable internet connection
 - Android-based tablet (Samsung Galaxy Tab, Lenovo Tab, Fire, etc.)
 - Chromebook
 - Computer with a microphone
 - Computer with a webcam
 - iOS-based tablet (iPad, iPad Pro)
 - Non-Chromebook Computer
 - Smartphone
 - Word processing capabilities
14. Do you have access to the assistive technology that you need? (assistive technology would include any equipment, services, or software that is used to assist the capabilities of people with identified disabilities).
- N/A; I do not use assistive technology
 - Yes
 - No; What are you missing? [open text]

Questions About Student Wellbeing and Needs

15. How connected do you feel to your institution?
- Very connected
 - Slightly connected
 - Slightly disconnected
 - Very disconnected
16. How satisfied are you with the following aspects of **{INSTITUTION NAME}**'s response to the COVID-19 outbreak?
- Very satisfied
 - Moderately satisfied
 - Neither satisfied nor dissatisfied
 - Moderately dissatisfied
 - Very dissatisfied
- Timeliness of responses to questions
 - How the institution has addressed evolving public health and safety mandates from the state
 - Frequency of communication
 - Timeframe between announcements and actions taken
 - Clarity on adjustments being made on campus
 - Overall communication of efforts the **{INSTITUTION NAME}** has taken
17. How do you rate your current ability to cope with the stressors in your life?
- Excellent
 - Good
 - Average
 - Below average
 - Poor
18. To what extent are you concerned about the following?
- A great deal
 - Considerably
 - Moderately
 - Slightly
 - Not at all
- Access to consistent education
 - Access to consistent food
 - Access to consistent housing
 - Caring for family members
 - Being able to travel between campus and home
 - Financial impact on my life
 - How COVID-19 will impact my health
 - How COVID-19 will impact the health of my family or friends

- i. How this situation will impact my academic future
 - j. Lack of available emotional support
 - k. My ability to succeed in an online academic environment
 - l. Future career prospects
 - m. Social isolation
19. Which of the following virtual resources would you consider utilizing if **{INSTITUTION NAME}** offered them? (Select all that apply)*
**Edit this list based on resources you are capable of or interested in offering*
- a. Career Services webinars
 - b. Check-Ins from University staff/faculty
 - c. Digital programming like videos, concerts or participation in video challenges
 - d. Group tele-counseling sessions
 - e. Individual career counseling
 - f. Individual tele-counseling sessions
 - g. Leadership webinars
 - h. Meditation Apps
 - i. Recorded workouts that can be done without equipment
 - j. Virtual office hours or meetings with faculty and academic advisors
 - k. Yoga
20. How would you prefer being informed about new virtual resources that become available? (Select all that apply)
- a. Email
 - b. Social media
 - c. Text message
 - d. University website
21. Which learning styles most accurately describe you? (Select all that apply)
- a. Visual (spatial): You prefer using pictures, images, and spatial understanding.
 - b. Aural (auditory-musical): You prefer using sound and music.
 - c. Verbal (linguistic): You prefer using words, both in speech and writing.
 - d. Physical (kinesthetic): You prefer using your body, hands and sense of touch.
 - e. Logical (mathematical): You prefer using logic, reasoning and systems.
 - f. Social (interpersonal): You prefer to learn in groups or with other people.
22. What other ways can **{INSTITUTION NAME}** help in this time? [open text]
23. Do you personally know of any other current students who do not have reliable access to the internet, or the technology needed to complete this survey?
- a. Yes; Please tell us their name and phone number so we can contact them with any available resources. Your name will not be shared in that conversation. [open text]
 - b. No